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1. General

Thank you for choosing a wheelchair from Etac. The manual must be read thoroughly to avoid damage when handling and using the chair. In this manual the User is the person sitting in the chair. The Care giver is the person helping the user.

This symbol appears in the manual together with text. It highlights actions where the wheelchair’s, the user’s or the care giver’s safety can be put at risk.

This symbol appears in the manual together with text. Here you will find advice and tips worth considering.

Explanation for list of points
- Applies to model
- Standard for this model

Intended use:

Etac Cross 5 and Etac Cross 5 XL are manual, cross-folded, allround wheelchairs with multiple functions and they are intended for use both outdoors and indoors. Etac Cross 5 Active is a configuration of Etac Cross 5 (hereafter called Cross 5). Their seats are adjustable in height, angle and depth. The back supports are adjustable in height, angle and contour. The foot supports are adjustable in height, angle and depth.

Etac Cross 5 and Etac Cross 5 XL can be supplemented and adjusted if need change. A large range of options and accessories are available: Various types of back support and leg support, fixing points for transport in mobility service buses, antitips, various types of handrims and brakes etc.

Etac Cross 5 and Etac Cross 5 XL have the best prerequisites to create comfort, functionality and good manoeuvrability.

Etac regularly improves its products. We therefore reserve the right to modify the products without prior notice. The dimensions given on drawings or other material are solely for guidance.

We recommend that the wheelchair is adapted individually to the user before it is put into use.

We are not responsible for printing errors or incomplete information.

Tools
- Allen key
  3, 4, 5, 6 mm
- Socket spanner
  8, 10, 13, 24 mm
- Socket wrench
  19 mm
- Screw driver
  PH1

In the centre spread of this manual you will find a removable section that contains user information.
2. Description

1. Push handles
2. Locking knob, push handles
3. Back rail
4. Handrim
5. User brake
6. Quick release hub
7. Side frame
8. Front fork attachment
9. Front fork
10. Castor wheel
11. Back support cover
12. Back support upholstery
13. Rear wheel
14. Cross frame
15. Seat upholstery
16. Leg support
17. Serial number
18. Locking knob, foot support
19. Foot support
20. Brake handle, drum brake
21. Cross brace
22. Brake wire, drum brake
3. The chair’s possibilities

In the section “The chair’s possibilities” you can see all the adaptions possible on the wheelchair. Variations may occur in different markets, e.g. as regards back support models. For more information, see www.etac.com or contact our customer service.

More so called “odd combinations” are available, for example rear wheels and castor wheels. Please, contact our customer service for more information.

<table>
<thead>
<tr>
<th>Seat height</th>
<th>Front</th>
<th>34-56.5 cm</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Rear</td>
<td>34-53 cm</td>
</tr>
</tbody>
</table>

| Seat angle | Max forward angle: 2 cm lower front than back (3°) Max backward angle: 6 cm higher front than back (9°) |

| Castor wheel | 4” massive (max user weight 100 kg) 5” massive (with Cross 5 XL max user weight 135 kg) 6” semipneumatic 6,5” massive 7” massive soft 8” semipneumatic |

| Front fork | Extra short (two alternative wheel height positions) Short (three alternative wheel height positions) Medium (three alternative wheel height positions) Long |

| Rear wheel | 20” 22” 24” 24” Carbon (not in combination with drum brakes) 26” |

| Handrims | Aluminium Stainless steel Plastic coated Cellular rubber (not in combination with drum brakes) Titanium (not in combination with drum brakes) |

| Camber angle | 2° 0° |

| Seat | Black fabric hard seat ECS: A fixed seat/back support system with anatomically shaped cushions, detachable |

| Back support 3A / Back support 3A high | Height 32-45 cm 38-51 cm Back support angle -5° - +20° -5° - +20° Lumbar angle Triangular -8° - +18° |
# 3. The chair’s possibilities

<table>
<thead>
<tr>
<th>Feature</th>
<th>Cross 5</th>
<th>Cross 5 XL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Seat depth</strong></td>
<td>Short frame 36-42 cm (triangular 36-49 cm)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Long frame 42-48 cm (triangular 42-55 cm)</td>
<td></td>
</tr>
<tr>
<td><strong>Back support mod. 2</strong></td>
<td>Height 30-45 cm</td>
<td>Standard</td>
</tr>
<tr>
<td></td>
<td>Angle -5° - +15°</td>
<td>Widened</td>
</tr>
<tr>
<td><strong>Seat depth back support mod. 2</strong></td>
<td>Short frame 36-42 cm, Long frame 42-48 cm. Functional: Short frame 42-48 cm, Long frame 48-54 cm.</td>
<td></td>
</tr>
<tr>
<td><strong>Back support upholstery</strong></td>
<td>Adjustable upholstery</td>
<td></td>
</tr>
<tr>
<td></td>
<td>ECS</td>
<td></td>
</tr>
<tr>
<td><strong>Back support cover</strong></td>
<td>Standard</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Comfort</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Tidy, water-repellent, wipeable</td>
<td></td>
</tr>
<tr>
<td><strong>Push handles/ Bow handle</strong></td>
<td>Height adjustable at intervals of 2 cm. Detachable.</td>
<td>Push handles</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bow handle</td>
</tr>
<tr>
<td><strong>Fixed push handles</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Right/left fits back support 3A</td>
<td></td>
</tr>
<tr>
<td><strong>Fixed back support with fixed push handles, 2B</strong></td>
<td>Height, low back 35-40 Height, high back 42,5-47.5 Angle -5° - +15°</td>
<td></td>
</tr>
<tr>
<td><strong>Leg supports, detachable swing-away</strong></td>
<td>Normal knee angle</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Narrow angle (only together with 5” castor)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Narrow angle, short</td>
<td></td>
</tr>
</tbody>
</table>
## 3. The chair’s possibilities

<table>
<thead>
<tr>
<th>Leg supports lockable,</th>
<th>Normal knee angle</th>
<th>Narrow angle</th>
<th>Narrow angle, short</th>
</tr>
</thead>
<tbody>
<tr>
<td>Leg supports Angle adjustable</td>
<td>Elevating with foldable calf support from 40 cm seat width</td>
<td>Elevating with attachment and padded foldable calf support</td>
<td>Elevating with flip-up attachment and calf support</td>
</tr>
<tr>
<td>Leg supports other</td>
<td>Plaster leg support</td>
<td>Amputee leg support</td>
<td>Amputee weight</td>
</tr>
<tr>
<td>Arm support</td>
<td>Short 25 cm</td>
<td>Long 35 cm</td>
<td></td>
</tr>
<tr>
<td>Foot support</td>
<td>Std Max length: 51 cm, Min length: 33 cm.</td>
<td>Extended attachment tubes +10 cm</td>
<td>Shorter attachment tubes -8 cm</td>
</tr>
<tr>
<td>One-piece foot support</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>One-piece foot support complete for 35-37.5 seat width, adjustable in angle, settable height and depth</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Front fork attachment</td>
<td>Low widened</td>
<td>Standard</td>
<td>widened 6 cm</td>
</tr>
<tr>
<td>Brakes</td>
<td>Angled handle</td>
<td>Extended handle</td>
<td>Single hand brake (standard or angled handle)</td>
</tr>
</tbody>
</table>
### 3. The chair’s possibilities

<table>
<thead>
<tr>
<th>Drum brake</th>
<th>Brake handle 75 mm grip</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Brake handle 100 mm grip</td>
</tr>
<tr>
<td>Single hand drive</td>
<td>For right or left side. Telescoping axle, easy to remove when folding. (Not in combination with drum brakes)</td>
</tr>
<tr>
<td>Frame colour</td>
<td>01 = Black 92 = White 93 = Dark blue</td>
</tr>
<tr>
<td>Frame active</td>
<td>Without anti-tip attachment. Colour: black 01, white 92</td>
</tr>
</tbody>
</table>

### 4. Accessories

Assembly instructions are always provided with accessories when they are supplied by Etac. Instructions are also available on our website, www.etac.com

Settable = Adjusted using tools. Adjustable = Adjusted without tools.

<table>
<thead>
<tr>
<th>Arm support</th>
<th>height-adjustable 25 cm long, solid top, black</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arm support</td>
<td>height-adjustable 38 cm long, solid top, black</td>
</tr>
<tr>
<td>Arm support cover</td>
<td>detachable, 25 or 38 cm long padded or gel, dark grey plush or black Dartex</td>
</tr>
<tr>
<td>Arm support cushion Hemi</td>
<td>swing-away for mounting on long arm supports</td>
</tr>
<tr>
<td>Arm support Locking Kit</td>
<td>A locked arm support is not detachable but its height can be adjusted freely.</td>
</tr>
<tr>
<td>Arm support foldable</td>
<td>height adjustable or fixed height (not with telescopic anti-tips. Use anti-tips for Etac Cross 5 Active)</td>
</tr>
<tr>
<td>Side guard</td>
<td>black</td>
</tr>
<tr>
<td>Mudguard</td>
<td>right and left</td>
</tr>
<tr>
<td>Thigh support</td>
<td></td>
</tr>
</tbody>
</table>
## 4. Accessories

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Cross 5</th>
<th>Cross 5 XL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thigh support</td>
<td>With soft cushion</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Widening kit</td>
<td>to extend handrims, brake and arm supports 5 mm on each side</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tray</td>
<td>transparent, fits onto long arm support</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hemi tray</td>
<td>transparent, width 35-50 cm. Can be fitted onto short or long arm supports.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Anti-slip device</td>
<td>for the Hemi tray</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tray Hemi/Communication</td>
<td>tip up right/left</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Seat extension</td>
<td>To be used together with triangular back</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Seat cushion</td>
<td>dark grey plush and black velour, 56 cm, cut according to seat depth set, washable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Seat cushion Tidy</td>
<td>water-repellent, wipeable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Comfort wedge</td>
<td>for the cushion, evens out the front part of the seat</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cover for calf support</td>
<td>on angle adjustable leg support model 3, black Dartex</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Calf strap</td>
<td>detachable, black nylon, adjustable in length</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Padding</td>
<td>for calf strap</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Calf support</td>
<td>Plush. To be mounted/adjusted with velcro</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heel straps</td>
<td>black nylon, adjustable length</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Foot support, padding</td>
<td>For foot support with depth 13 cm</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>For solid, angle adjustable foot support</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## 4. Accessories

<table>
<thead>
<tr>
<th>Accessory</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extended foot support</td>
<td>Fits onto the existing foot support, from seat width 40-55 cm</td>
</tr>
<tr>
<td>Positioning belt</td>
<td>Two pieces, with snap-lock, fixing points on the wheelchair frame</td>
</tr>
<tr>
<td>Seat belt</td>
<td>With snap lock</td>
</tr>
<tr>
<td>Head support</td>
<td>Adjustable in height, depth and angle. With side support. Adjustable in height, depth and angle. Hygiene cover</td>
</tr>
<tr>
<td>Head support attachment</td>
<td>Cross back 3A, mod 4</td>
</tr>
<tr>
<td>Head support attachment</td>
<td>To be mounted on bow handle</td>
</tr>
<tr>
<td>Cross brace</td>
<td>Cross back 3A. With snap lock</td>
</tr>
<tr>
<td>Cross brace</td>
<td>Cross back 2. With snap lock</td>
</tr>
<tr>
<td>Back wedge</td>
<td>Three different sizes, attached with Velcro. Provides support and contour. The wedges can also be combined with other accessories and cut to desired size. Several wedges can also be put together.</td>
</tr>
<tr>
<td>Back wedge</td>
<td>Length 15 and 30 cm, attached with Velcro</td>
</tr>
<tr>
<td>Side cushion</td>
<td>Provides gentle lateral support. Used when the trunk support is too stabilising. (Combined with arm support and, if necessary, side stop)</td>
</tr>
<tr>
<td>Side stop</td>
<td>Straight or angled. Combined with wedge or side support cushion. Creates a more distinct stop and holds the wedge or side support cushion in place.</td>
</tr>
<tr>
<td>Trunk support</td>
<td>Settable in height, depth and width. Detachable</td>
</tr>
<tr>
<td>Trunk support</td>
<td>Swing-aside and detachable. Settable in height, depth and width</td>
</tr>
<tr>
<td>Trunk support</td>
<td>Cross back 3A, PUR or Dartex</td>
</tr>
</tbody>
</table>
# 4. Accessories

<table>
<thead>
<tr>
<th>Accessory</th>
<th>Description</th>
<th>Cross 5</th>
<th>Cross 5 XL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trunk support</td>
<td>Cross back 3A, swing-aside, medium or large cushion</td>
<td>☑️</td>
<td></td>
</tr>
<tr>
<td>Anti-tips</td>
<td>telescopic, foldable, settable height, adjustable length and angle (not with foldable arm supports)</td>
<td>☑️</td>
<td></td>
</tr>
<tr>
<td>Anti-tips</td>
<td>For Etac Cross 5 Active</td>
<td>☑️</td>
<td></td>
</tr>
<tr>
<td>Cane holder</td>
<td>two parts, one of which is an elasticated section that is fastened around the cane</td>
<td>☑️</td>
<td></td>
</tr>
<tr>
<td>Drip stand</td>
<td>Bracket and stand</td>
<td>☑️</td>
<td>☑️</td>
</tr>
<tr>
<td>Spoke guard</td>
<td>with grey or yellow print</td>
<td>☑️</td>
<td></td>
</tr>
<tr>
<td>Tetra quickrelease adapter</td>
<td>for persons with reduced hand function</td>
<td>☑️</td>
<td>☑️</td>
</tr>
<tr>
<td>Tool kit</td>
<td></td>
<td>☑️</td>
<td></td>
</tr>
<tr>
<td>Bags</td>
<td></td>
<td>☑️</td>
<td></td>
</tr>
<tr>
<td>Gloves</td>
<td>Information is available at <a href="http://www.etac.com">www.etac.com</a></td>
<td>☑️</td>
<td>☑️</td>
</tr>
</tbody>
</table>
5. Settings

Front seat height

The front seat height may be adjusted by:
- Using the front fork attachment, adjustable in height and angle.
- Changing the position of the castor wheel.
- Changing the front fork.
- Changing the castor

Risk of tipping: Always check the setting of the anti-tips.

Adjusting the front seat height by using the front fork attachment

Loosen the screws (A and B). Set the desired seat height by measuring from the floor to the seat upholstery and tighten the screws on one front fork mounting. Use the position markings as a reference for adjusting the height on the other side. Tighten the other mounting. Check and adjust so that the mountings are perpendicular. (See section ‘Angle setting of front fork mounting’.) Fine-tune the height of the front fork mountings so that both wheels are flush with the floor.

Risk of tipping: Always check the setting of the anti-tips.

Adjusting the front seat height by changing the position of the castor wheel

See also section “Front seat height table”.

Risk of tipping: Always check the setting of the anti-tips.
## 5. Settings

### Adjusting the front seat height by changing the castor wheel/front fork

See sections “Adjusting the front seat height by changing the position of the castor wheel” and “Front seat height table”.

* Risk of tipping: Always check the setting of the anti-tips.

### Front seat height table

<table>
<thead>
<tr>
<th>Rear wheel pos.</th>
<th>Castor wheel position (cm)</th>
<th>Front fork extra short</th>
<th>Front fork short</th>
<th>Front fork medium</th>
<th>Front fork long</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Low front fork attachment</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>G</strong></td>
<td>4&quot;</td>
<td>-</td>
<td>34-38</td>
<td>35,5-39,5</td>
<td>-</td>
</tr>
<tr>
<td><strong>A-F</strong></td>
<td>5&quot;</td>
<td>-</td>
<td>-</td>
<td>36-40</td>
<td>37,5-41,5</td>
</tr>
<tr>
<td><strong>6½&quot;</strong></td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>41-45</td>
</tr>
<tr>
<td><strong>Low front fork attachment</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>A-F</strong></td>
<td>5&quot;**</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>37,5-41,5</td>
</tr>
<tr>
<td>Standard/Widened front fork attachment</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>A-E</strong></td>
<td>7&quot;**</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>A-C</strong></td>
<td>8&quot;**</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

* Maximum user weight 100 kg
For correct setting of the front fork attachment: Max. backward inclination 6 cm higher front than rear (9°), max. forward inclination 2 cm lower front than rear (3°).
** Possible in balance position 4-6 with 3° backward inclination and Std leg support. Make sure the fork/castor wheel can rotate freely without hitting the wheelchair or user. For 8x2" castor wheels, use the Transit fork (gives a seat height of 47-51 cm).
*** With Cross 5 XL max user weight 135 kg.
5. Settings

Mounting front fork

- Pull out the cover plug (A) and unscrew the retaining nut (B). Pull out the front fork and put the bevelled washer (C) and the bearing on the new fork.
- Mount the washers and bearings in the front fork attachment as illustrated. Washer (C) is mounted with the bevelled side towards the front fork. Washer (D) on top under the retaining nut.
- Tighten the retaining nut until it cannot be turned any more. Loosen it 1/2-1 turn. The spring washer then has the correct tension. It reduces the risk of the castor starting to “wobble”.
- Mount the cover plug.

Setting the angle of the front fork attachment

The correct angle setting is important for the wheelchair’s manoeuvrability.

Unscrew the lower attachment screw (A) about 2 turns so that the shaft (C) moves freely inside the sleeve.

Insert the Allen key in the hole (B) and turn until the attachment is 90° to the floor. Always start from a position that enables the wheel to move forward in the rotation (D). Hold the shaft in place while the lower attachment screw is tightened.

Risk of tipping: Always check the setting of the anti-tips.

Keep your eye on something vertical, e.g. a door frame or table leg, while setting the angle.
5. Settings

Rear seat height

Rear seat height can be adjusted by:
- Changing the position of the rear wheel in the frame.
- Changing the position of the rear wheel in the camber washer.
- Changing the rear wheel.

⚠️ Risk of tipping: Always check the setting of the anti-tips.

Adjusting rear seat height by changing rear wheel position or rear wheel size

1. Remove the rear wheel.
2. Unscrew the nut.
3. Reassemble in desired position (see table in section “Rear seat height table”).

⚠️ Risk of tipping: Always check the setting of the anti-tips.
5. Settings

⚠️ When assembling, check so that the rear wheel axle is correctly adjusted. The button in the hub must pop out to the original position.

Assembly in pos. G1 & G2

24 mm

17 mm

Assembly 0° Camber
### 5. Settings

#### Rear seat height table

**Rear wheel position, height**

<table>
<thead>
<tr>
<th>Position</th>
<th>Wheel</th>
<th>Seat hgt</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>20”</td>
<td>46 cm</td>
<td>4,5 cm</td>
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</tbody>
</table>

*In pos E1 and F1 not with user brake

**Distance wheel-seat**

<table>
<thead>
<tr>
<th>Position</th>
<th>Wheel</th>
<th>Seat hgt</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
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</tbody>
</table>
5. Settings

Drum brake

To adjust the brakes, loosen nut (A). Loosen/tighten screw (B) in order to reach proper brake function. Tighten the nut (A). This adjustment should be done when the brakes are not working properly.
This part of the manual (User manual) should be torn out and at all times follow the wheelchair. This as it contains important user information.
Symbols and warnings

These symbols appear on labels and in the user manual.

- Securing
- Removable part, do not lift!
- Risk of tipping: Always have the anti-tips down when in motion
- Pinch point hazard

General warnings

The following should be taken into account in any use of the product.

- Bright sunlight can heat up parts of the wheelchair and cause burns
- Do not lift the chair by removable parts!
- The chair may tip over if the backward tilt is greater than 6°. Use anti-tips!

After adjusting seat height, centre of balance, back support angle or back support upholstery, the anti-tips function must always be checked.
Etac’s wheelchairs are tested in accordance with ISO 7176-19 (see “Tests and guarantees” section in the manual).

Etac recommends in the following order:

1) The user transfers to a seat in the vehicle and uses the vehicle’s 3-point belt while travelling. The wheelchair is then placed in the boot or safely in the back seat so that it cannot overturn or roll.

- If possible, the wheelchair should be placed in the boot.
- If the wheelchair is placed in the back seat, make sure it can not overturn or roll. If possible secure the wheelchair with the car’s safety belt.

2) The wheelchair is secured facing forwards in the vehicle as per this manual, the user uses a separate 3-point belt that is secured in the vehicle. This is the way in which the wheelchair is tested and approved.

- Securement points rear must be used.
- Restraining device must not be put through the wheels or around the back tubes.
- The parking brake must be used.
- The anti-tips must be lowered.
- Accessories/parts that can be removed without tools, shall be removed and secured.
- A correctly adjusted head support shall be used.
- The back support shall be level with or above the user’s shoulders.
- Cross brace or head support attachment 3A must be used (Cross 5).
- Cross brace must be used (Cross 5 XL).
- Rear wheels must have handrims.

3) According to directive 2001/85/EC, appendix VII, point 3.8.3. there are specially marked wheelchair locations in vehicles that permit transport with a wheelchair facing in the opposite direction of travel. If this means of travel is used, the user/carer must be aware while travelling, prepared for sudden movements and have the capacity to maintain a safe sitting position throughout the entire journey. The user’s disabilities must not be of such an extent that he/she is not able to hold onto the handles fitted in the vehicle when there are changes of speed or direction.

- The parking brake must be used.
- The anti-tips must be lowered.
- Accessories/parts that can be removed without tools, shall be removed and secured.
- A correctly adjusted head support shall be used.
- The back support shall be level with or above the user’s shoulders.
- Positioning belt must be used.
Unfolding
- Push down on one side of the seat frame, using the whole of the flat of the hand.
- Do not hold the seat frame tube while unfolding as there is a risk of pinching your fingers.
- Lower the foot supports.

Folding
- If a bow handle and/or cross brace is mounted they should be removed.
- Flip up the foot supports.
- Lift up the seat.

Rear wheel with quick release
- When assembling, always check so that the quick release button pops out to the original position.

Anti-tips
- The anti-tips can be flipped up.
- Ensure the locking function works properly when activating the anti-tip.
- After any adjustments on your wheelchair, always ensure that you check the function of the anti-tips. If necessary to adjust, please contact your dealer or your Technical Aids Centre.
User manual

Leg support
The leg supports can be removed/swung to the side if needed. Lockable leg supports by pushing the red button (A).
To fasten the lockable leg supports press down on the red button (A), put the leg support into place and release the button. The leg support is now locked (B).

⚠️ Before lifting the wheelchair, check that the leg supports are locked.

Push handles/bow handle, height adjustable
Loosen the knobs (A). Set desired height. Ensure that the push handles are locked in the correct position, tighten the knobs.

⚠️ Ensure that the knobs are properly tightened. This is especially important if the chair is to be lifted with the user sitting in it.

⚠️ Make sure the safety button pops out below the bracket.

⚠️ The bow handle must be removed before the chair can be folded.

Back support mod. 2
Loosen the knob (A) and press the red plastic washer. Then as above.

Cross drum brake (service brake)
- Brake while in motion by pulling the brake lever upwards.

Cross drum brake (parking brake)
- Activate the parking brake by pulling the brake lever upwards and pressing in button A.
- Release by pressing the lever upwards.
User manual

Settings seat comfort

Seat comfort
Good seating comfort depends on the needs and possibilities available to each individual. The following general guidelines here show what to consider when settings are made.
Select a seat cushion with care. Aside from comfort, it has an impact on stability and thereby freedom of movement. Seat cushions also have different pressure distribution qualities.
The back support setting is a combination of angles, height and shape. This is why the angle settings and height for the back support may need to be adjusted when the back support cover is being adjusted.

Back support cover
• Loosen all back straps, but make sure that the Velcro is still stuck together.
• Place the back support cover so that it covers the upper edge of the back rails and forms a crease between the seat and the back support allowing the user to properly sit in on the seat.

Seat cushion
• Make sure that the correct seat depth is set.
• Position the cushion as far back on the seat so that the rounded corners end up between the back rails.
• Measure a suitable seat cushion length and cut it according to supplied instructions.
• A more contoured seat cushion can be obtained by using a comfort wedge which is placed in the cushion cover’s pocket under the seat cushion.

Back support upholstery
The back support upholstery is adjusted with the user sitting in the wheelchair.
• Make sure the user is sitting as far back in the seat as possible.
• Support the pelvis by tightening the strap found just below the lumbar region.
• Then adjust the upper strap to provide the user with upper body support and balance.
• The other straps are adjusted to provide space for the user’s posterior and follow the back’s natural curvature.

Back support angle
The back support angle may need to be adjusted when adjusting the shape of the back support upholstery. Contact your dealer or your Technical Aids Centre.

Risk of tipping: Always check the setting of the anti-tips.

Do not overtighten the upper straps as this can prevent the cross-brace from unfolding properly, i.e. the seat-frame tubes do not sit flush in the sideframes.
User manual

Settings seat comfort

Foot supports
Adjust the height until you are sure that your feet are supported and your thighs are resting on the cushion.
For outdoor use the foot supports should be raised 4-5 cm above the ground.

Adjusting the angle
Adjust the foot support angle, so the ankles are at 90°.

Adjusting the height
Loosen the knob and pull out the screw. Set the height. Assemble the screw and knob and tighten firmly.

Changing the depth of the foot supports
Adjust the depth of the foot supports by switching the right and left foot support. Do not forget to adjust the angle.

Calf/heel strap
- Adjust the length so that your insteps rest on the foot supports.

Arm support (adjusting)
- Loosen the screw on the inside of the arm support plate.
- Set the required height and tighten the screw.
- The high position of the arm supports supports and relieves pressure on the back better than a lower position.
User manual

Driving technique, maneuvering

Parking

Turn the castor wheels forwards and activate the brakes.

⚠️ Never park on a slope with a user in the wheelchair.

Transferring into/out of the wheelchair

Turn the castor wheels forwards, activate the brakes, flip up the foot supports and twist the leg supports to one side.

⚠️ Never stand on the foot supports as there is a risk of tipping!

Sideways

Remove the arm support on the side where transfer is to take place.

Lifting the wheelchair

- Ensure that the vertically adjustable push handles are properly tightened.
- Swing non-lockable leg supports in under the seat and lift the wheelchair by the front upper part of the frame.
The following figures show principles for propelling techniques and how to overcome obstacles like steps and curbs.

**User, up forwards**
This technique is recommended only for experienced wheelchair users.
– Ensure that the anti-tips are deactivated.

**User, up backwards**
This technique only works if there is a low kerb/threshold, relative to the installed height of the foot supports.
– Ensure that the anti-tips are deactivated.

**User, down forwards**
This technique is recommended only for experienced wheelchair users.
– Ensure that the anti-tips are deactivated.

**User, down backwards**
This technique is recommended only for experienced wheelchair users.
– Ensure that the anti-tips are deactivated.

There is a greater risk of tipping during this manoeuvre!
Care giver, up forwards
– Ensure that the anti-tips are deactivated.

Care giver, up backwards
– Ensure that the anti-tips are deactivated.

Care giver, down forwards
– Ensure that the anti-tips are deactivated.

Care giver, down backwards
– Ensure that the anti-tips are deactivated.
**User manual**

**Stairs, up**
- Ensure that the anti-tips are deactivated. Never use an escalator, even if a care giver is available. Ensure that height adjustable push handles are tightened.

![Stairs, up](image)

We always recommend using two carers for this transfer. One who walks behind and holds on to the push handle and one who walks in front and holds on to the frame (or in the leg supports if these are lockable).

![Activate the anti-tips afterwards!]

**Stairs, down**
- Ensure that the anti-tips are deactivated. Never use an escalator, even if a care giver is available. Ensure that height adjustable push handles are tightened.

![Stairs, down](image)

We always recommend using two carers for this transfer. One who walks behind and holds on to the push handle and one who walks in front and holds on to the frame (or in the leg supports if these are lockable).

![Activate the anti-tips afterwards!]

**Ascending/descending hills**
Control your speed using the handrims, not the brakes!
Avoid turning round in the middle of a hill. Always drive as straight up/down as possible. If uncertain, ask for assistance.

**Uphill**
Lean forwards to correct your centre of balance.

![Uphill](image)

**Downhill**
Lean backwards to correct your centre of balance.

![Activate the anti-tips afterwards!]

![Downhill](image)
User manual

Maintenance

Rear wheels: Clean quick release axles as required.
Tyre pressure: Check the tyre pressure (once/month).
Castors: Clean castor wheel axles as required.
Chassis: Clean the chassis with non-abrasive detergent, pH value 5-9 or with 70 % disinfectant solution. Rinse and dry.

Upholstery: Wash, see labels on each item.

In the event of problems, contact your dealer or Technical Aids Centre.

If necessary, lubricate moving parts/joints with cycle oil or similar.

Fault-finding chart

| The wheelchair is pulling diagonally | • Pump up the tyres  
• Check and adjust the angle of the front fork attachments  
• Check that the front fork attachments are set at the same height  
• The user's weight is not evenly distributed in the wheelchair  
• More strength being used on one side than the other when propelling the chair |
| The wheelchair feels "heavy" to propel | • Pump up the tyres  
• Rear wheel mountings are incorrectly fitted  
• Clean the castor axles from hair and dirt  
• Too much weight over the castors. Adjust the centre of balance |
| The wheelchair feels "heavy" to turn | • Pump up the tyres  
• Check that the front fork attachments are not too tight  
• Check and adjust the angle of the front fork attachments  
• Clean the castor axles from dirt  
• Too much weight over the castors. Adjust the centre of balance |
| Brakes not effective | • Pump up the tyres  
• Adjust the distance between brake and tyre |
| Rear wheels “loose” | • Adjust the length of the axle shaft |
| Rear wheels hard to remove/re-place | • Clean and lubricate quick release with cycle oil or similar  
• Adjust the length of the axle shaft |
| The castor wheels “wobble” | • The front forks are not tight enough  
• Check and adjust the height and angle of the front fork attachments  
• Too much weight over the castors. Adjust the centre of balance |
| The wheelchair is hard to fold/unfold | • The upholstery is too tight  
• Clean and lubricate the cross-brace under the seat |
| The wheelchair feels “awkward” | • Pump up the tyres  
• Check that screws, nuts and bolts are properly tightened |
5. Settings

Seat angle

The seat angle is dependent on the difference between the front and the rear seat heights.

⚠️ Risk of tipping: Always check the setting of the anti-tips.

If the seat angle is changed:
- Adjust the angle of the front fork attachment.
- Check the back support angle.

Seat depth

The seat depth can be adjusted by lifting the front seat upholstery and sliding it backwards or forwards.

With Cross back support 3A triangular, the seat depth can be further adjusted by means of the lumbar angle (see the section “Adjusting seat depth using lumbar angle, triangular back”).

⚠️ Risk of tipping: Always check the setting of the anti-tips.

Seat comfort

After adjusting seat height, seat angle, seat depth and back support angle, the back support upholstery must be adjusted to optimize the seat comfort. See the “Settings seat comfort” section in the User manual.
6. Settings back support 3A

Adjusting back support angle

1. Loosen the nut.
2. Adjust the back support angle. Use the position markings to obtain the same back support angle on the right and left sides respectively.
3. Tighten the nut.

Risk of tipping: Always check the setting of the anti-tips.
6. Settings back support 3A

Adjusting the back support height and lumbar angle

1. Loosen the locking screws (A) max. 1 turn.
2. Adjust the back support height using the graduation and the marking on the lower back rod. Tighten the locking screws max. 1/2 turn.
3. Place the Allen key in the selected (upper recommended) eccentric shaft’s locking screw and loosen it 1/2 turn. Move the Allen key to the eccentric shaft’s key handle and set the required lumbar angle.
4. Tighten the locking screws with 6 Nm.

We recommend that you start adjusting the lumbar angle with the upper eccentric shaft. If a larger angle is required, adjust the lower eccentric shaft as well.

Risk of tipping: Always check the setting of the anti-tips.
6. Settings back support 3A

Adjusting seat depth using lumbar angle

An extended seat depth is achieved by opening the back support angle (hip) and then the lumbar angle.

1. Adjust the back support angle (see also illustration 1-3 on page 32).
2. Adjust the lumbar angle to the required back support angle using the eccentric shafts as in point 4-5 on page 34.
3. If necessary fit seat extender (accessory).

Risk of tipping: Always check the setting of the anti-tips.

Fitting seat extender

Risk of tipping: Always check the setting of the anti-tips.
7. Settings back support mod. 2

Setting back support height

The back support height is continuously settable (See “The chairs possibilities”).
Loosen the screws (A) 2-3 turns to set the height of the back support. Ensure that both sides are at the same height by checking against the ruler (B) on the back of the back tube. Tighten the screws securely.

⚠️ Risk of tipping: Always check the setting of the anti-tips.

Adjusting back support angle

The back support angle is infinitely variable (See “The chairs possibilities”). The angle is adjusted using the nut on the inside of the rear wheel attachments.
- Loosen the nut on one of the back tubes, set the desired angle and tighten the nut firmly again.
- Repeat the procedure on the other side.

⚠️ Check that the angle is the same on both sides by comparing the distance between the back tube and the arm support plate.

⚠️ Risk of tipping: Always check the setting of the anti-tips.

Adjusting back support upholstery

The contour of the back support upholstery is individually adjustable by using the five Velcro straps and the back support cover.
- Allow the cover plenty of room between seat and back support, so that it is possible to “sit in” against the back support.
- Loosen all the straps and ensure that the user is sitting as far back in the seat as possible.
- Tighten the straps in such a way that they follow the contours of the user’s back and give plenty of support to the lumbar region.

⚠️ Do not overtighten the upper straps as this can prevent the cross-brace from unfolding properly, i.e. the seat-frame tubes do not sit flush in the sideframes.

⚠️ Risk of tipping: Always check the setting of the anti-tips.
7. Settings back support mod. 2B

Setting back support height

The back support height is settable (See “The chairs possibilities”).
Loosen the screws to set the height of the back support. Tighten the screws.

⚠️ Risk of tipping: Always check the setting of the the anti-tips.

Adjusting back support angle

The back support angle is infinitely variable (See “The chairs possibilities”). The angle is adjusted using the nut on the inside of the rear wheel attachments.
- Loosen the nut on one of the back tubes, set the desired angle and tighten the nut firmly again.
- Repeat the procedure on the other side.

⚠️ Check that the angle is the same on both sides by comparing the distance between the back tube and the arm support plate.

⚠️ Risk of tipping: Always check the setting of the the anti-tips.

Adjusting back support upholstery

The contour of the back support upholstery is individually adjustable by using the five Velcro straps and the back support cover.
- Allow the cover plenty of room between seat and back support, so that it is possible to “sit in” against the back support.
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⚠️ Do not overtighten the upper straps as this can prevent the cross-brace from unfolding properly, i.e. the seat-frame tubes do not sit flush in the sideframes.

⚠️ Risk of tipping: Always check the setting of the the anti-tips.
8. Readjustments

Brake, adjustment

The brakes are infinitely settable.
1. Loosen the screw a couple of turns.
2. Set the brake in correct position.
3. The brake block should be 15-20 mm from the tyre when the brake is not applied.

4. Ensure that the brake is straight in the groove and tighten the nut. Test the brakes.
5. Ensure the nut locks on the inside.

The braking effect is dependent on the air pressure in the tyres. The brakes are parking brakes and should not be applied during use.

If the rear wheel is positioned in one of the forward settings it is possible for a leg support, when swung to the side, to unlock an applied brake. To avoid this the brake handle should be adjusted so that you attain a “neutral” position. In this way the brake will unlock first when the handle is pushed close to the rear wheel.

1. Loosen the screw on the inside of the brake handle.
2. Remove the oval plate, turn it 180° (the pin on the plate's inside must sit in the upper hole).
3. Tighten it again.
8. Readjustments

Adjusting the brake block

1. 5 mm

2.

3.

Leg support, infinitely angle adjustable

- Never stand on the foot supports as you may tip the chair! For lifting a wheelchair, swing in the leg supports under the seat, or remove them, and lift using the frame (lower or upper part).

- Always have the screw and knob for foot support attached even if not using foot support.

1.

2.

3.
8. Readjustments

Amputee leg support

Never sit on the amputee leg support. When lifting the wheelchair, remove the amputee leg support, swing the other leg support in under the seat (or remove it) and lift using the frame (lower or upper part).

Anti-tips

The anti-tips are settable in height and angle and adjustable in length.

After adjusting seat height, centre of balance, back support angle or back support upholstery, the anti-tips function must always be checked.
8. Readjustments

Changing the camber angle

The camber angle can be changed by changing the washers that are mounted between the hub sleeve and the nut. See section “Adjusting rear seat height by changing rear wheel position or rear wheel size”.

- Move the axle shaft/rear wheels forwards/backwards.
- The brakes must also be adjusted, see section "Brake, adjustment".

When assembling, check so that the rear wheel axle is correctly adjusted. The button in the hub must pop out to the original position.

Adjusting the centre of balance

The centre of balance can be adjusted by changing the position of the rear wheels.
- Move the axle shaft/rear wheels forwards/backwards.
- The centre of balance is also altered when the seat and/or back support angle is adjusted.
- We recommend the use of anti-tips.
- Ensure that rear wheels with quick release hubs are mounted securely.

When the position of the rear wheels is moved forwards the wheelchair becomes more manoeuvrable, but the tendency to tip backwards increases. See section “Adjusting rear seat height by changing rear wheel position or rear wheel size”.

- 24 mm
8. Readjustments

Handrims

The way in which the user is able to grip the handrims is influenced by the handrim’s material and its distance from the wheel.

⚠ Cellular rubber/plastic coated handrims increases the friction. Violent braking can cause mild friction burns (e.g. blisters).

⚠ Be aware that when passing through narrow spaces there is a risk of getting your fingers caught. There is also a risk of fingers getting caught in the spokes.

⚠ If there is a risk of the user’s fingers getting caught in the spokes we recommend spoke guards.

Adjusting the distance of the handrim

Aluminium, stainless, plastic-coated and cellular rubber handrims for 24”, 22” and 20” rear wheel.

The distance between the wheel and the handrim can be adjusted by moving or exchanging the two spacers.
9. Accessories - adjusting, handling

Assembly instructions are always provided with accessories when they are delivered from Etac. Instructions are also available on our website www.etac.com.

Seat cushion and comfort wedge

The cushion is cut to the required depth at the front or back edge. When measuring the length, ensure that the cushion is properly positioned between the back tubes with the rounded corners to the rear.

⚠️ The cushion is a standard model and is not suitable for users with sitting sores.

A comfort wedge is a useful accessory for the seat cushion. It evens out the front edge of the seat, giving even greater seat comfort. Place the comfort wedge in the cushion-cover's inside pocket, under the cushion. The arrow on the comfort wedge should be on the top-side pointing forwards.

Arm support, detachable, height adjustable

The arm support attachment can be fitted in 2 different heights. In position 1 the height of the arm support is settable between 19 and 26 cm, and in position 2 (standard) between 24 and 31 cm, with 1 cm intervals.

Never use the arm supports to lift the wheelchair.

⚠️ With 24" low pressure or solid tyres in pos. C1, the arm support's sideguard does not cover the front edge of the rear wheel.

The lock lug is used both to set the height of the arm support and secure the side guard:
- Loosen the screw that fastens the lock lug.
- Slide the guard up or down to the desired height.
- Refasten the lug on the side guard.

If necessary the right arm support can be fitted on the left side and vice versa.

Never use the arm supports to lift the wheelchair.

With 24" low pressure or solid tyres in pos. C1, the arm support's sideguard does not cover the front edge of the rear wheel.
9. Accessories - adjusting, handling

Arm support, flip-up, height adjustable

The flip-up arm support comes in two varieties, height adjustable and fixed. It is mounted onto the wheelchair's frame and can be flipped upwards/backwards by pressing the red lever (A) inwards. Mount the arm support according to the assembly instructions supplied.

The arm support height is settable between 22 and 30 cm with 1 cm intervals.

- Push the red lever to one side and loosen the screws that fix the arm support bracket to the frame.
- Slide the arm support up or down to the desired height.
- Tighten the screws again.

Positioning belt

The positioning belt is in two parts, is adjustable in length and has a snap-lock. It is mounted in the holes just in front of the back support joint, above the wheel mounts. Assembly instructions are supplied with the belt.

- The belt is to be used only for positioning in the wheelchair. It must not be used as a substitute for a car safety belt.
- Ensure that the user does not slide forwards in the seat as this can lead to the belt impairing the supply of blood to the hip/waist area.
9. Accessories - adjusting, handling

Head support

The head support is mounted onto the bow handle (accessory) or onto a separate head support attachment. The head support is adjustable in height, depth and angle, and is detachable.

⚠️ Before the head support is adjusted, ensure that the user has a good, secure sitting posture.

⚠️ Check the balance of the wheelchair when the user leans against the head support. We recommend the use of anti-tips.

Head support attachment

The head support attachment is used to fit the head support.

⚠️ Do not use the head support attachment to lift the wheelchair.

Cross brace

The cross bar is used when the back chassis needs to be reinforced.

⚠️ Do not lift the wheelchair by the cross bar.
## 10. Technical data

<table>
<thead>
<tr>
<th>Type of chair</th>
<th>Item no</th>
<th>Total width</th>
<th>Seat depth from back support tube**</th>
<th>Weight with rear wheel</th>
<th>Max user weight</th>
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<tbody>
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<table>
<thead>
<tr>
<th>Seat height rear</th>
<th>Seat height front</th>
<th>Back support height*</th>
<th>Transport width</th>
<th>Total height</th>
<th>Total length</th>
<th>Leg support length</th>
<th>Length when folded</th>
<th>Leg support angle</th>
<th>Rear wheel size</th>
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<tr>
<td>34-53 cm</td>
<td>34-56,5 cm</td>
<td>32-45 cm</td>
<td>32 cm</td>
<td>74-128 cm</td>
<td>102-122 cm</td>
<td>26-64 cm</td>
<td>76-92 cm</td>
<td>108°-114°*</td>
<td>46,5-48,5 cm</td>
</tr>
</tbody>
</table>

* Applies to Cross back support 3A. For Cross back support 3A high applies 38-51 cm.
** With triangular back
*** With solid tyre and stainless steel handrim, +1,3 kg

### Cross 5
Weights and dimensions given are for a chair with 24” rear wheels with quick-release hubs, high pressure tyre, aluminium handrims, leg supports, foot supports, brakes, arm supports, 6 1/2” castors with medium forks. The measurements given may vary by ± 2%.

### Cross 5 XL
Weights and dimensions given are for a chair with 24” rear wheels with quick-release hubs, massive tyres, stainless steel handrims, cross brace back, leg supports, foot supports, heel strap, brakes, arm support attachment, 6 1/2” castor wheels with medium forks. The measurements given may vary by ± 2%.
## 11. Service and maintenance

### Upholstery

The upholstery is made of two-ply polyester. The seat upholstery is fastened lengthways to the seat frame, and can easily be removed from the frame by unscrewing the end caps.

The back support upholstery is removed by loosening the screws of the end caps and then pulling the upholstery upwards.

Wash seat and back support upholstery according to the washing instructions on the product.

### Rear wheel/caster wheel, front fork attachment

<table>
<thead>
<tr>
<th>Component</th>
<th>Maintenance Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tyre/inner tube</td>
<td>Check the tyre pressure (see side of tyre) at least once a month, also check the tread.</td>
</tr>
<tr>
<td>Spokes</td>
<td>Loose spokes can lead to wheel wobble. Consult a cycle dealer or your Technical Aids Centre if it is necessary to adjust the spokes.</td>
</tr>
<tr>
<td>Wheel axles</td>
<td>Clean the wheel axles from hair and dirt as necessary.</td>
</tr>
<tr>
<td>Ball bearings</td>
<td>Require no maintenance.</td>
</tr>
<tr>
<td>Handrim</td>
<td>If a handrim should be damaged in such a way that it could lead to injury, it should be replaced.</td>
</tr>
<tr>
<td>Front fork attachments</td>
<td>To achieve the best operating conditions, the attachments should be installed at 90°. Check also that the front forks are correctly tightened. See section “Mounting front fork”.</td>
</tr>
</tbody>
</table>

### Brakes

The braking effect is dependent on the air pressure in the tyres. Encrusted dirt can have a negative effect on the brake mechanism. Check the functioning of the brakes once a month. In the event of adjustments, see point “Brake, adjustment”.

### Washing the frame

It is important to keep the wheelchair clean, both for your own comfort and the longevity of the chair. It is equipped with drainage holes which ensure that it is easy to wash and dry.

Clean the frame with a nonabrasive cleaning agent with a pH level between 5 and 9, or with a 70% disinfectant solution. Rinse and dry.

### Touch-up paint

Touch-up paint is available for minor scratches and chips in all the frame colours available for Cross wheelchairs.

### Miscellaneous

If there is a fault in your wheelchair you should contact your dealer or Technical Aids Centre. Defective wheelchairs should not be used.

If your chair needs reconditioning or repair, only original parts from Etac or components with equal quality, as specified in Cross diagrams, should be used. Etac will not be held responsible for damage or injury caused by use of non-original parts.

When necessary lubricate moving parts/joints with bicycle oil or similar.
12. Tests and Guarantees

**CE marking, tests:**
The product complies with the Medical Device Directive 93/42/EEC.

The product has been tested and complies with the requirements set out in EN 12183, which includes ISO 8191-2.

Combination agreements exist – see www.etac.com.

Etac's wheelchairs have been tested in accordance with ISO 7176-19. They have been crash-tested by the Technical Research Institute of Sweden. Testing was carried out using restraining device UNWIN_WVR/ATF/K/R and 3-point seat belt 907523, Klippan Safety AB.

**Service life:**
The main product's durability and lifetime is at least five years when used in accordance with intended use, the safety instructions, the reconditioning manual and instructions for use in the user manual. The main product consists of the chassis for seat and back support. Additional parts/accessories are handled in accordance with the manual and reconditioning manual. The actual lifetime can vary, depending on how much and how intensively the product is being used, but a maximum of 10 years. If the product is intended for use after the service life period specified by Etac, it is the responsibility of the product owner to ensure product functionality in accordance with the manual and reconditioning instructions. If this cannot be ensured then the product should be taken out of use.

**Methods of surface treatment:**
Lacquered surfaces = Polyester powder coating or ED-coating
Non-lacquered aluminium parts = Anodized coating
Non-lacquered steel surfaces = Galvanized

**Guarantee:**
5 year guarantee against material and manufacturing defects.
For terms and conditions, see www.etac.com

**Special adaptations:**
comprise everything that falls outside the instructions and settings in this Manual. Wheelchairs specially adapted by customers are not eligible for Etac's CE marking. Etac's guarantee no longer applies. If in the least doubt about the validity of adjustments, please contact Etac for advice.

If wheelchair is combined with another product not manufactured by Etac, neither of the products will retain their CE marking unless combination agreement exists. Please contact Etac for up-to-date information.

❌ To be sorted according to national regulations
<table>
<thead>
<tr>
<th>Company</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Etac Sverige AB</td>
<td>Box 203, 334 24 Anderstorp, Sweden</td>
<td>Tel 0371-58 73 00</td>
<td>Fax 0371-58 73 90</td>
<td><a href="mailto:info@etac.se">info@etac.se</a></td>
<td><a href="http://www.etac.se">www.etac.se</a></td>
</tr>
<tr>
<td>Etac AB (export)</td>
<td>Box 203, 334 24 Anderstorp, Sweden</td>
<td>Tel 46 371-58 73 30</td>
<td>Fax 46 371-58 73 90</td>
<td><a href="mailto:info@etac.se">info@etac.se</a></td>
<td><a href="http://www.etac.se">www.etac.se</a></td>
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<tr>
<td>Etac AS</td>
<td>Pb 249, 1501 Moss, Norway</td>
<td>Tel 815 69 469</td>
<td>Fax 69 27 09 11</td>
<td><a href="mailto:hovedkontor.norge@etac.com">hovedkontor.norge@etac.com</a></td>
<td><a href="http://www.etac.no">www.etac.no</a></td>
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<tr>
<td>Etac A/S</td>
<td>Egeskovvej 12, 8700 Horsens, Denmark</td>
<td>Tel 79 68 58 33</td>
<td>Fax 75 68 58 40</td>
<td><a href="mailto:info@etac.dk">info@etac.dk</a></td>
<td><a href="http://www.etac.dk">www.etac.dk</a></td>
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<tr>
<td>Snug Seat, Inc.</td>
<td>12801 E. Independence Boulevard, Matthews, NC</td>
<td>Tel 800 336 7684</td>
<td>Fax 704 882 0751</td>
<td><a href="mailto:Information@snugseat.com">Information@snugseat.com</a></td>
<td><a href="http://www.etac.com">www.etac.com</a></td>
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<tr>
<td>Etac Supply Center AB</td>
<td>Långgatan 12, 334 24 Anderstorp</td>
<td></td>
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<tr>
<td>Etac GmbH</td>
<td>Bahnhofstraße 131, 45770 Marl, Germany</td>
<td>Tel 02365-98710</td>
<td>Fax 02365-986115</td>
<td><a href="mailto:info@etac.de">info@etac.de</a></td>
<td><a href="http://www.etac.de">www.etac.de</a></td>
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<tr>
<td>Etac Holland BV</td>
<td>Fluorietweg 16a, 1812RR Alkmaar, Nederland</td>
<td>Tel +31 72 547 04 39</td>
<td>Fax +31 72 547 13 05</td>
<td><a href="mailto:info.holland@etac.com">info.holland@etac.com</a></td>
<td><a href="http://www.etac.com">www.etac.com</a></td>
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<tr>
<td>Etac UK Limited</td>
<td>29 Murrell Green Business Park, Hook, Hampshire</td>
<td>Tel 01256 767 181</td>
<td>Fax 01256 768 887</td>
<td><a href="mailto:info@etacuk.com">info@etacuk.com</a></td>
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<tr>
<td>R82 UK Limited.</td>
<td>Unit D4A, Coombswood Business Park East</td>
<td>Tel 0121 561 2222</td>
<td>Fax 0121 559 5437</td>
<td><a href="mailto:enquiries@etac.uk.r82.com">enquiries@etac.uk.r82.com</a></td>
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Unit D4A, Coombswood Business Park East
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